



Assisted Living

*Questions to Ask  
& Touring Notes*



# Touring Notes and Questions to Ask

These questions will help you understand what each assisted living community has to offer and can also help you make a priority list of what is most important to your loved one.

Community Name \_\_\_\_\_

Tour Date \_\_\_\_\_

OBSERVATIONS	
Upon arrival, you and your loved one is greeted and feel welcome	YES <input type="checkbox"/> NO <input type="checkbox"/>
Residence is clean and scent-free	YES <input type="checkbox"/> NO <input type="checkbox"/>
Is the decor attractive and home-like?	YES <input type="checkbox"/> NO <input type="checkbox"/>
The residence has been and is COVID-free	YES <input type="checkbox"/> NO <input type="checkbox"/>
Administrator calls residents by name and interacts warmly with them during your tour	YES <input type="checkbox"/> NO <input type="checkbox"/>
Staff call residents by name	YES <input type="checkbox"/> NO <input type="checkbox"/>
Staff and residents are well-groomed	YES <input type="checkbox"/> NO <input type="checkbox"/>
Residents socialize with each other and appear happy and comfortable	YES <input type="checkbox"/> NO <input type="checkbox"/>
Are you able to talk with residents about the community and its staff?	YES <input type="checkbox"/> NO <input type="checkbox"/>
Are the staff members you pass during your tour friendly to you?	YES <input type="checkbox"/> NO <input type="checkbox"/>
Residents seem to be appropriate housemates for your loved one	YES <input type="checkbox"/> NO <input type="checkbox"/>
The community is well-designed for your loved ones needs	YES <input type="checkbox"/> NO <input type="checkbox"/>

MEDICATION AND HEALTHCARE	
Do you have an in-house physician?	YES <input type="checkbox"/> NO <input type="checkbox"/>
Customized plan of care	YES <input type="checkbox"/> NO <input type="checkbox"/>
Self-administration of medication	YES <input type="checkbox"/> NO <input type="checkbox"/>
Physician or nurse, visits the resident regularly to provide medical checkups	YES <input type="checkbox"/> NO <input type="checkbox"/>
Is there a procedure for responding to a resident's medical emergency	YES <input type="checkbox"/> NO <input type="checkbox"/>
Staff assistance available 24-hour	YES <input type="checkbox"/> NO <input type="checkbox"/>
Scheduled transportation	YES <input type="checkbox"/> NO <input type="checkbox"/>
Is hospice and end of life care offered?	YES <input type="checkbox"/> NO <input type="checkbox"/>

SAFETY	
Individual plan of care with resident and family input	YES <input type="checkbox"/> NO <input type="checkbox"/>
Hallways are well lit	YES <input type="checkbox"/> NO <input type="checkbox"/>
Are exits well marked?	YES <input type="checkbox"/> NO <input type="checkbox"/>
Is there an emergency generator or alternate power source?	YES <input type="checkbox"/> NO <input type="checkbox"/>

APARTMENT FEATURES	
Individual control of heating and cooling	YES <input type="checkbox"/> NO <input type="checkbox"/>
Private apartments with choice of sizes	YES <input type="checkbox"/> NO <input type="checkbox"/>
Kitchenettes	YES <input type="checkbox"/> NO <input type="checkbox"/>
Private bathroom with walk-in showers with bench seats and grab bars	YES <input type="checkbox"/> NO <input type="checkbox"/>
Pre-wired for telephone, cable and Internet	YES <input type="checkbox"/> NO <input type="checkbox"/>
Emergency call system, sprinklers and smoke/fire alarms	YES <input type="checkbox"/> NO <input type="checkbox"/>

MONTHLY FEE INCLUDES	
Daily nutritious meals and snacks (3)	YES <input type="checkbox"/> NO <input type="checkbox"/>
Housekeeping and laundry service	YES <input type="checkbox"/> NO <input type="checkbox"/>
Linen service	YES <input type="checkbox"/> NO <input type="checkbox"/>
All utilities included except telephone	YES <input type="checkbox"/> NO <input type="checkbox"/>
Assistance with bathing or dressing	YES <input type="checkbox"/> NO <input type="checkbox"/>
Daily trash removal	YES <input type="checkbox"/> NO <input type="checkbox"/>
Social, recreational, spiritual programs	YES <input type="checkbox"/> NO <input type="checkbox"/>
Reminders and guidance for daily activities	YES <input type="checkbox"/> NO <input type="checkbox"/>

SOCIAL AND RECREATIONAL	
Pet-friendly	YES <input type="checkbox"/> NO <input type="checkbox"/>
Do you have an activity calendar?	YES <input type="checkbox"/> NO <input type="checkbox"/>
Fitness center and exercise classes	YES <input type="checkbox"/> NO <input type="checkbox"/>
Library, computer center	YES <input type="checkbox"/> NO <input type="checkbox"/>
Social hours	YES <input type="checkbox"/> NO <input type="checkbox"/>

CULINARY SERVICES	
Flexible dining options	YES <input type="checkbox"/> NO <input type="checkbox"/>
Are snacks available?	YES <input type="checkbox"/> NO <input type="checkbox"/>
Special food requests	YES <input type="checkbox"/> NO <input type="checkbox"/>
Deliveries to apartment, if needed	YES <input type="checkbox"/> NO <input type="checkbox"/>
Catering Service	YES <input type="checkbox"/> NO <input type="checkbox"/>

See Features and Amenities of Feridean Commons on next page >

## ASSISTED LIVING

*Life is meant to be lived and enjoyed*



### **WE PROVIDE ALL OF THE COMFORTS OF HOME, ON ONE FLOOR WITH PERSONALIZED CARE WHEN NEEDED.**

At Feridean Commons, our dedicated and professional staff are here to help residents live their best lives. We are committed to assisting residents around-the-clock who need a little extra support so they can flourish within our beautiful, warm, home-like community. From maintenance to the housekeeping service to our culinary team, we all have a dedication in our hearts to serving older adults and setting the stage for them to continue living fulfilled lives.



### **FEATURES OF FERIDEAN'S ASSISTED LIVING**

- COVID-FREE
- Pleasant neighborhood setting
- One floor for easy access
- Chef-prepared dining
- Fresh fruit, snacks, coffee and juice bar
- CATIE – an exclusive community portal to keep everyone connected
- Casual dining venue
- Private dining room with catering options
- Movie Theater with planned movie nights
- Happy hours with entertainment
- Meeting and gathering rooms
- Library
- Fitness Center
- Exercise and wellness programs
- Beauty salon
- Walking path and private greenhouse gardening area
- Fishing pond
- In-house Westerville physician
- Podiatrist
- Scheduled transportation services
- Pet visitors welcome
- Resident-driven programming
- Weekly Sunday church services
- Community-wide WIFI

### **AMENITIES**

- Accommodations of your choice
- Nutritional meals and snacks
- Licensed nurses on staff
- Daily bed making
- Weekly laundry
- Weekly housekeeping
- Weekly linen change
- Utilities, WIFI, classic cable TV (except telephone)
- Interior and exterior maintenance
- Trash removal
- Cleanliness check
- 24-hour emergency call system

### **PERSONAL CARE**

- Mealtime reminders
- Morning, and evening care including bathing, dressing, grooming, and bed preparation)
- Mobility assistance
- Around-the-clock nursing care
- Medication – management, reminders, and assistance

*Touring Notes and Questions to Ask on Back >*